



STORE POLICY

- Services are not refundable. Repairs and corrections may be made within warranty period.
- Appointments that are more than 10 minutes late will be cancelled as no-show
- No-show will be applied on cancellation that are made with less than 6-hour notice for appointment scheduled at 3:00 PM or later. Appointments scheduled from 9:00 AM to 3 PM must be cancelled before closing time of the previous business day.
- A penalty of 50% the service cost will be applied starting from the second no-show. First no-show will be waived. Penalty must be paid before making future appointments.
- Cash discount can only be applied on Gift Certificates that are purchased with cash

Our workmanship warranty:

- There is no warranty for regular polish once clients leave the salon.
- 7-day warranty for Gel Polish Color with Spa Manicure Service
- 3-day warranty for Gel Polish Color without Spa Manicure Service
- 7-day warranty for Dipping Powder Color
- 3-day warranty for Artificial Nails services including Pink and White Powder.

- Warranty can only be applied on the same type of service with the same colors.
- Warranty work must be done within the warranty period.

- We do not provide medical treatment or diagnosis. We reserve the right to refuse services on clients who have medical issues that require medical treatment from a medical professional.

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